



Leo Low <leonardlowyeefoi@gmail.com>

Chargeback case opened on your PayPal account: Case PP-D-85552048

1 message

service@intl.paypal.com <service@intl.paypal.com>
To: Yee Foai Low <leonardlowyeefoi@gmail.com>

Sat, Sep 26, 2020 at 1:15 PM



Dear LEONUT TRADING,

One of your buyers filed a chargeback with their credit card issuer. The buyer stated that they didn't authorise this purchase.

Here are the details of this case:

- Buyer's name: oscar ponce
- Buyer's email: brendap87@gmail.com
- Buyer's transaction ID: 6YA78231WP132425D
- Your transaction ID: 0G6964970M954252W
- Transaction date: June 17, 2020
- Transaction amount: \$178.01 USD
- Disputed amount: \$178.01 USD

We'll review the shipment tracking information for this transaction as soon as possible. You don't need to take any action for now.

If this is a digital goods transaction, please provide the download date and time for the associated purchase through the Resolution Center to help us dispute your case.

For more information on selling safely, please click **Security** near the bottom of any PayPal page.

Sincerely,

PayPal

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Consumer advisory - PayPal Pte. Ltd. is regulated as an e-money issuer by Bank Negara Malaysia. Users are advised to read the terms and conditions carefully.

PayPal PPC000651:1.6:5a7bbfacecec3