



Leo Low <leonardlowyeefoai@gmail.com>

# Order 139320718 , UPS delayed for 2 weeks

4 messages

Leo Low <leonardlowyeefoai@gmail.com>  
To: sandy bao <sandy@netbiz.my>

Thu, Jan 28, 2021 at 2:54 PM

UPS: 1Z6E395A0463061769  
order: 139320718

Shipment was delayed for 2 weeks and customer start asking. Please advise

## 2 attachments

High shipping volumes are causing some delays.  
Please allow extra time.



1.png  
71K

High shipping volumes are causing some delays.  
Please allow extra time.



2.png  
77K

sandy bao <sandy@netbiz.my>  
To: Leo Low <leonardlowyeefoai@gmail.com>

Mon, Feb 1, 2021 at 12:20 PM

Dear Member

UPS clearance hold this parcel and request you buyer to provided (FOR IMPORTER TO OBTAIN EIN NUMBER)

### EIN

An Employer Identification Number (EIN) is also known as a federal tax identification number, and is used to identify a business entity.

[Quoted text hidden]

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Warmest Regards  
Sandy Bao  
NetBiz Internet Platform Sdn Bhd  
(T) 603-90572070  
(F) 603-90572171

**Leo Low** <leonardlowyeefoi@gmail.com>  
To: sandy bao <sandy@netbiz.my>

Mon, Feb 1, 2021 at 3:32 PM

I have ask for EIN number and waiting for reply.

But what if the buyer don't have EIN? If he's just a normal buyer / employee?

As for as I know, EIN is for employer / business owner. Sort of like no cukai pendapatan in Malaysia for LHDN income tax.

Please provide available alternative options, so that if the buyer replied, I could reply him as soon as possible.  
[Quoted text hidden]



2.png  
157K

**sandy bao** <sandy@netbiz.my>  
To: Leo Low <leonardlowyeefoi@gmail.com>

Tue, Feb 2, 2021 at 9:02 AM

you may ask consignee to direct reply with customs.

all import clearance is consignee to do, not we to do.  
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