

# eBay Managed Payment Setup

## Ebay Managed Payment Setup as Below Steps :

1. Connect to a Payoneer Account
  - a. Register Payoneer account
2. Sync your profiles in eBay
3. Add a credit card / debit card in eBay
4. Submit Registration Info in Ebay
5. Verification of email address for Payoneer Account
6. Payoneer Account 2<sup>nd</sup> & 3<sup>rd</sup> Security Question Setup

1. Connect to a Payoneer Account  
 Go to My ebay >> Selling . Then Click on **Message** tab

The screenshot shows the eBay homepage with the 'My eBay' dropdown menu open. The 'Selling' option is highlighted in red. Below the menu, a message is displayed with the subject 'Reminder - Register by June 25, 2021 for eBay to manage your payments'. The message content includes 'From: eBay' and 'Sent: Jun-21-21 12:27'. At the bottom of the message, there is a large banner with the text 'It's time to register for eBay to manage your payments' and the eBay logo.

## 1. Connect to a Payoneer Account Scroll Down and click “ Register Now

We are pleased to notify you that you can now register to have your payments managed by eBay.

Managing payments is a big step towards making eBay a simpler, more modern managed marketplace, and **over 4 million sellers have already registered globally**. Sellers will need to register to have their payments managed by eBay in 2021.

eBay will be partnering with Payoneer, a leader in global payments, to enable sellers to easily receive funds associated with their transactions on eBay. This partnership will enable sellers to manage their transactions on eBay, providing a streamlined selling experience, while also providing flexibility in managing funds. When eBay manages your payments, payouts will be made to your Payoneer account, not your PayPal account. Payouts for all sales will be made in US dollars.

The first step is to complete registration for eBay to manage your payments **by June 25, 2021**. Register by the deadline so you can continue to create, relist and revise listings, and preserve your live listings.

Let's get you registered:

1. **Connect** a Payoneer account. Provide an existing account, or create a new one.
2. **Sync** your eBay and Payoneer profiles.
3. **Enter** your credit or debit card information to cover fees and expenses, such as those arising from refunds, claims, or disputes.
4. **Submit** your registration information.

[Register now](#)

1. Connect to a Payoneer Account  
 Click “ Register Now

Payments

## eBay is managing payments

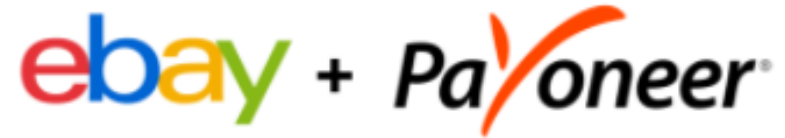
In an effort to make eBay a simpler, more modern managed marketplace, eBay is now managing payments for sellers in your region. We've identified that you have items listed for sale on eBay. To retain your listings and to continue selling on eBay, you will need to register for eBay to manage your payments.

[Register now](#)

We will store your personal and business information so next time you come back, that information will be pre-filled, saving you time. If you don't complete registration within 30 days after you begin, we will delete your information and you will need to start over. [Scroll down for more info](#)



We will notify you of your account activation date in advance. Nothing will change in how you sell on eBay until then.



1. Connect to a Payoneer Account  
 Click “**No, create one**”. If you have existing Payoneer account, click “**Yes, sign in**”

- 1. Connect a Payoneer account
- 2. Sync your profiles
- 3. Add a credit or debit card
- 4. Submit registration info

Do you have an existing Payoneer account for this business?

We'll send you to Payoneer's Website where you may securely enter your information. After completing, you will automatically be sent back to eBay.

Yes, sign in

No, create one

Not ready to link your account? [Go back](#)

**eBay account details**

Username

Country or region

Account type

Business name

1a. Register Payoneer Account  
 New window will be pop up as below. Scroll down

Remarks:  
 Select “**Company**” if your eBay account is registered under SSM.  
 Select “**Individual**” if your eBay account is registered under personal name.

# 1a. Register Payoneer Account

Fill in the company details & authorized representatives details and click **Next**.

Please fill in the fields in English characters only

**Company details:**

?

This field is required.

?

? ▾

This field is required.

?

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**Authorized representative's details:**

?

?

The email address field is required.

This field is required.

?

Screenshot from ebay.com  
 Go to MyeBay>>Account>>Personal Info>>Business Info

Fill in legal company name exactly as per Ebay business name

**Business details**

Business name

Business type

For Sdn Bhd Company – Select “ **Private Corporation**”  
 For Enterprise Company – Select “**Sole Proprietorship**”

Fill in IC name as per registered in Ebay account.  
 Example : IC name - Chan Ah Kaw

**First name : Chan**  
**Last name : Ah Kaw**

Recommended use same eBay email address

Fill in date of birth



# 1a. Register Payoneer Account Fill in address. Click **Next**

Authorized representative's residential address

Country  
Malaysia

Address  
[Redacted]

City/Town  
Kuala Lumpur

Postal/ZIP code  
57000

Mobile number of authorized representative  
+60 [Redacted]

Click **Send code** and enter the verification code we send to your mobile number

Verification code [Redacted] **Send code**

*Some of the fields shown in the sign-up form are being provided by eBay and may be locked. You can update this information in your eBay account.  
[Back to my eBay account](#)*

**NEXT**

Fill in address as per eBay account

Fill in mobile number .  
Example : +6017-1234567  
Fill in **71234567**

Click "Send Code".  
Wait for the SMS and key in the verification code

Click Next

# 1a. Register Payoneer Account Fill in security details.

Security Details

Please fill in the fields in English characters only

Username

Enter password

Re-enter password

Security question

Security answer

Authorized representative's nationality

Company ID

Issuing country of ID

Company registration number

Authorized representative's ID

Issuing country of ID

ID type

[Why do I need this?](#)

**i** Some of the fields shown in the sign-up form are being provided by eBay and may be locked. You can update this information in your eBay account.  
[Back to my eBay account](#)

Fill in the email address registered in Ebay account

Create your password

Choose your security question & Answer

Fill in nationality and country issuing country of ID

Fill in IC number

[Why do I need this?](#)

# 1a. Register Payoneer Account

Fill in bank details then click **Submit**. Payoneer account registration is done. It will bring you to the next page

The screenshot shows the 'Payoneer Sign Up' page with a progress bar indicating the current step is 'Almost Done'. The form includes the following fields and options:

- Navigation: FAQs, Contact Us, My Account
- Progress: Getting Started, Contact Details, Security Details, **Almost Done**
- Instruction: Please add a bank account for withdrawals that belongs to your company
- Account Type:  Personal account,  Business account
- Bank Country: Malaysia
- Currency: MYR
- Bank Name: e.g. Royal Bank of Malaysia
- Account Holder Name: [Redacted]
- Account Number: e.g. 123412121212121212
- Agreements:
  - agree to the [Terms and Conditions](#) and [Privacy & Cookie Policy](#)
  - agree to the [Pricing and Fees](#)
- Submit Button: SUBMIT

Select business account

Fill in the bank account details accordingly

Tick both boxes

Click "Submit"

Why can't I change this?

## 2. Sync your Payoneer profile in eBay Click **Continue**.

- 1. Connect a Payoneer account
- 2. Sync your profiles
- 3. Add a credit or debit card
- 4. Submit registration info

### Sync your eBay and Payoneer profiles

We pulled in your profile from Payoneer. We'll update your eBay account with these details when you submit this request.

Payoneer account

Payout currency USD

**Business details**

Business name

Entity type

Registered address

ID type

ID number

Issuing country of ID

**Authorized representative**

Name

Date of birth

Nationality

The authorized representative has the authority to handle this account on behalf of the company. If you need to make any updates, you can do so later.

3. Add a credit card / debit card in eBay.  
 Fill in the credit card / Debit card details . Click **Continue**

1. Connect a Payoneer account

2. Sync your profiles

3. Add a credit or debit card

4. Submit registration info

**Add a card for selling costs**

We need a card on file in case you have outstanding amounts owed to eBay and your funds are insufficient. The credit card you add for selling costs should match your payout currency to avoid the possibility of additional fees.

Card number



Expiration date

Security Code (i)

First name

Last name

## 4. Submit Registration Info

Click **Submit request**.

1. Connect a Payoneer account

2. Sync your profiles

3. Add a credit or debit card

4. Submit registration info

### Submit request

This will send your request to be verified by Payoneer. eBay will contact you once you are activated on managed payments

By **submitting your registration information**, you agree to the [Payments Terms of Use](#)

Back

**Submit request**

- Submit Registration Info in eBay.  
Registration info has been **submitted and completed**. You will receive an email from Ebay (may take up to weeks) to request for documents for verifications.



### Your registration information has been submitted

You'll soon get to experience a new way to sell and get paid on eBay. Payoneer is working on getting your account approved. They may reach out to you if they need help verifying your details.

Once Payoneer lets us know everything is verified, we'll review your registration information that we have pulled from Payoneer and contact you before we activate your eBay account on managed payments. Nothing will change in how you sell on eBay until then. When your account is activated, we'll automatically update your listings to reflect the different ways buyers can pay.



#### Streamlined payouts

Regardless of how the buyer pays, payouts are consistently initiated, within 2 business days (Monday through Friday, excluding bank holidays) of payment confirmation to your Payoneer account. Once a payout is initiated, funds will be available in your account based on Payoneer processing times.



#### More choices for buyers

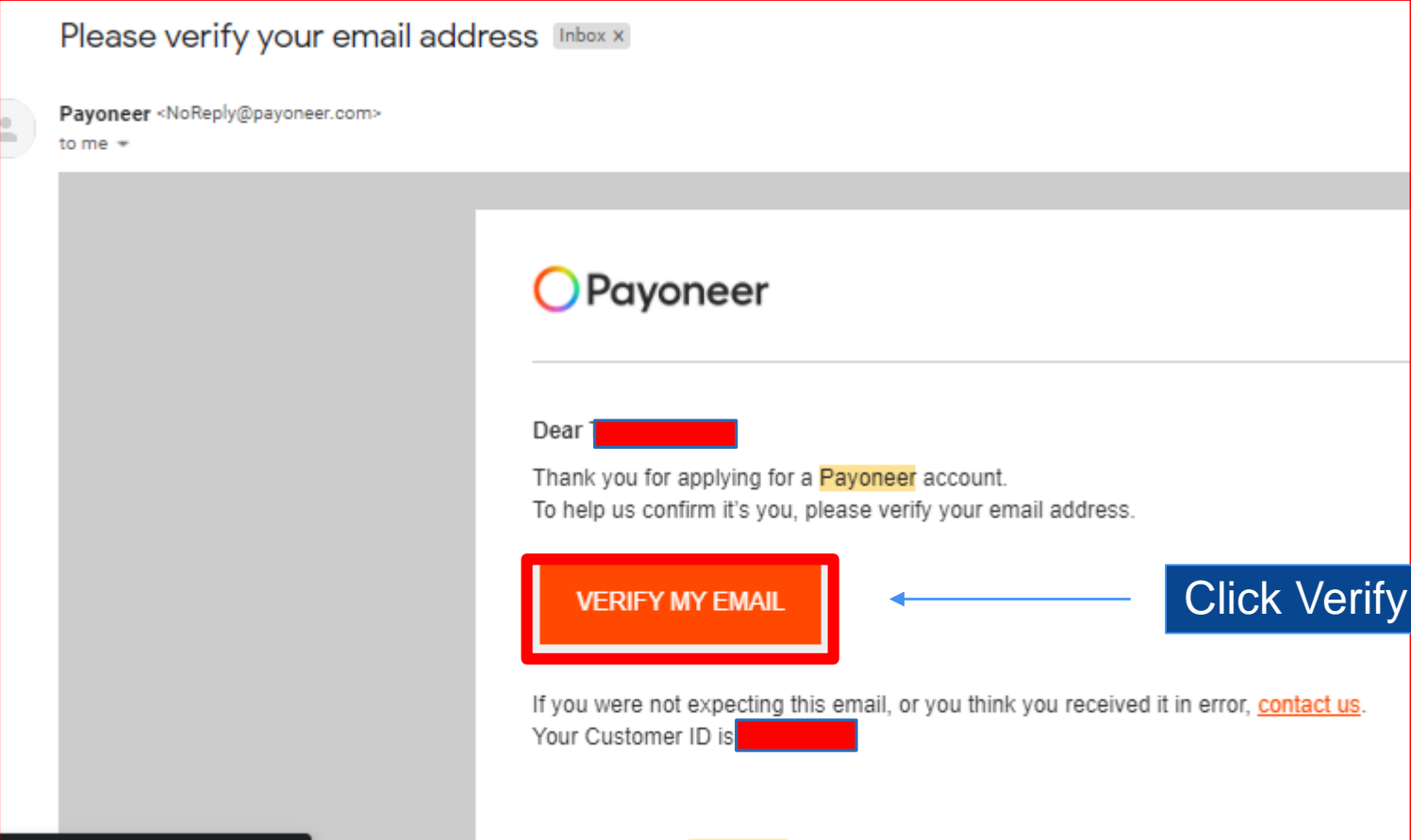
Managed payments gives your buyers a larger selection of payment options such as credit cards, Apple Pay, Google Pay, and PayPal. They can also make purchases using locally supported payment methods.\*



#### Simpler fees

Your eBay selling fees and expenses will be automatically deducted from your earnings before you get paid. The remainder of your earnings will go directly to your Payoneer account. No more PayPal payment processing fees. No more separate monthly fee payments. [See fee details.](#)

5) Verification of email address for Payoneer Account  
 Login in to your email, you will receive this email from Payoneer.





Click Verify my Email





5) Verification of email address for Payoneer Account  
Login in using your username & password



Email or username 

Email or username is required

Password


[Forgot password?](#)

**SIGN IN**

New to Payoneer? [Sign up!](#)


- 5) Verification of email address for Payoneer Account  
 Click **Turn On**, you will receive the verification code via SMS.  
 Key in the verification code

**Two-Step Verification**



We've added an extra layer of security to your account ⓘ

We'll send verification codes to the mobile number below

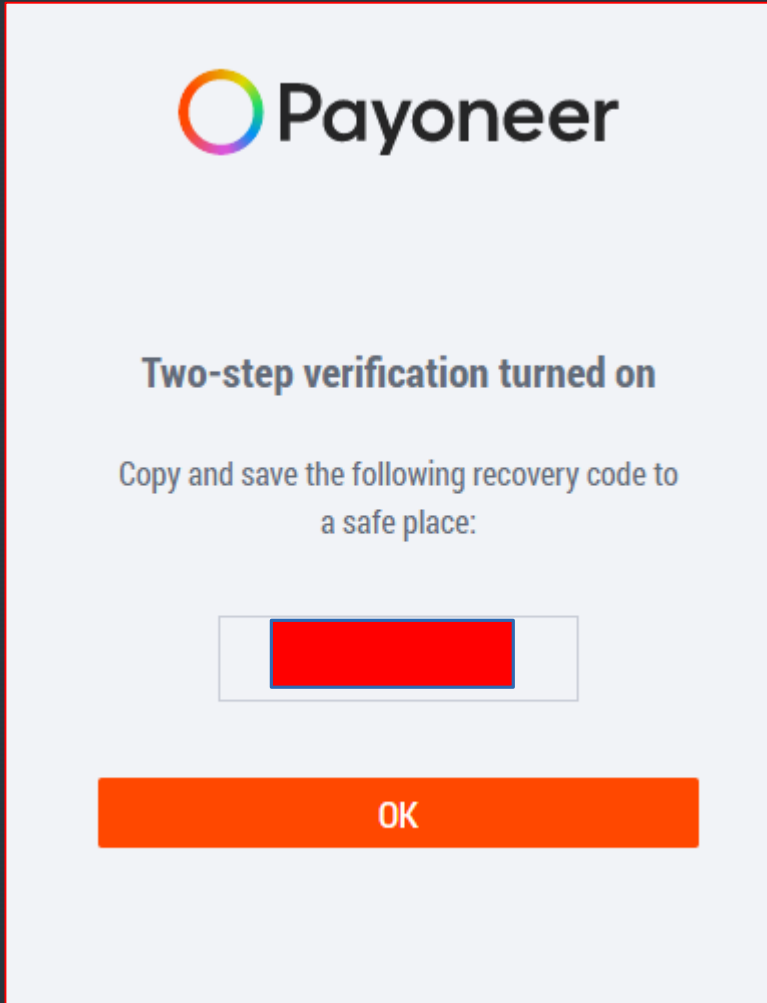
 +60
v
[REDACTED]

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**TURN ON**

Not now

- 5) Verification of email address for Payoneer Account  
Record down the code display and click **OK**



The image shows a Payoneer verification screen. At the top is the Payoneer logo, which consists of a multi-colored circle followed by the word "Payoneer". Below the logo, the text "Two-step verification turned on" is displayed in a bold, dark font. Underneath this, a message reads "Copy and save the following recovery code to a safe place:". A redacted recovery code is shown in a white box with a red background. At the bottom of the screen is a large orange button with the text "OK" in white.

**Payoneer**

**Two-step verification turned on**

Copy and save the following recovery code to  
a safe place:

[Redacted Recovery Code]

**OK**

6) Payoneer Account 2<sup>nd</sup> & 3<sup>rd</sup> Security Question Setup  
 Choose the security Question and answer. Then, Click **Submit**.  
 Your Payoneer security Question Setup is completed.

Select your language: English

Payoneer Help

### Update Your Account Information

In order to continue to your Payoneer account, please update the following information:

Security Question 2:\*  ▼

Security Answer 2:\*

Security Question 3:\*  ▼

Security Answer 3:\*

**Submit**

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